

Did You Know?



An energy-efficient home is safer and more comfortable. Better energy efficiency can also help you save money by reducing your electricity use.

Best of all, a program-approved HELP Home Energy Assessor will help you find and install improvements that fit your needs, maximizing your savings potential.

Am I Eligible?

HELP is available to AEP Ohio customers who are enrolled in a residential electrical rate and live in single-family residences, townhomes or individually metered multi-family dwellings like apartments and condos.

Qualifying customers must also meet one of the following income requirements:

- Household income levels at or below 300% of the federal poverty level*
- Current participation in an approved federal, state or local subsidized housing program:
 - Medicaid
 - Home Energy Assistance Program (HEAP)
 - Home Weatherization Assistance Program (HWAP)
 - Percentage of Income Payment Plan Plus (PIPP)
 - Community Housing Improvement Program (CHIP)
 - Supplemental Nutrition Assistance Program (SNAP)

Contact Us

AEPOhioHELP@resource-innovations.com
888-642-9363

*HELP incentive levels vary based on the number of people per household and total household income. See [AEPOhio.com/HomeUpgrades](https://aepohio.com/HomeUpgrades) for complete incentive details.



High Efficiency for Low-income Program (HELP)

Get free or low-cost energy efficiency upgrades

Request a free in-home energy assessment and find out how much you can save at [AEPOhio.com/HomeUpgrades](https://aepohio.com/HomeUpgrades)

Energy Efficiency Tailored to You

AEP Ohio's High Efficiency for Low-income Program (HELP) helps eligible customers reduce their utility costs with low- or no-cost efficient products and services.

What can I upgrade with HELP?



Heating, Ventilation and Cooling Equipment



Water Heaters



Refrigerators and Freezers



Advanced Thermostats



Insulation



Lighting



Water-Saving Products



Air Sealing and Weatherization

Benefits of an Energy-Efficient Home



- Heating and air conditioning use less energy to keep your home comfortable
- Advanced thermostats manage energy used to heat and cool your home
- Insulation, air sealing and weatherization keep conditioned air inside and shield from outside elements
- Water heater upgrades provide more consistent temperatures and use less energy
- Efficient lights use less electricity and last longer
- Water-saving, low flow products reduce waste - decreasing water, water heating & sewer bills
- Efficient refrigerators and freezers keep food cold while using less electricity

Learn more about how AEP Ohio can **HELP** you save and get your upgrades started at [AEPOhio.com/HomeUpgrades](https://www.aepohio.com/HomeUpgrades)

A HELPing Hand

Making your home more energy efficient can be expensive and time consuming. That's why HELP is designed to support you through every step of the upgrade process, with services that include:

- A free in-home energy assessment
- A customized home energy report
- Free or discounted products and installation depending on eligibility level
- Support from a HELP Home Energy Assessor

Plus, you can continue working with your Home Energy Assessor to install larger equipment upgrades as you continue your savings journey.

