



# High Efficiency for Low-income Program

Save Money and Enjoy a More Comfortable Home



AEP Ohio’s High Efficiency for Low-income Program (**HELP**) provides energy-efficient products and services for eligible residential customers. These upgrades help reduce energy use, save money and improve home comfort.

## HELP benefits include:

- A free in-home energy assessment
- A customized home energy report
- Low- or no-cost upgrades (appliances, heating and cooling systems, weatherization, and more!)
- Enhanced property value
- Increased comfort
- Energy savings

Eligible customers begin their efficiency journey with a free home energy assessment to determine their home’s energy-saving potential. From there, an authorized contractor will install the energy-efficient improvements selected by the customer and schedule installation of larger equipment upgrades that the customer may also qualify to receive.

## What type of upgrades are offered through HELP?

Depending on the current efficiency of a customer’s home, qualified properties may be eligible to receive high-efficiency upgrades including:



Heating, Ventilation, and Cooling Equipment



Water Heaters



Refrigerators and Freezers



Washers and Dryers



Advanced Thermostats



Water-Saving Products



Lighting



Air Sealing and Weatherization

## Who is eligible?

Customers must meet the following criteria to receive benefits through HELP:

- Must be an active AEP Ohio customer living in a single-family residence, townhome or individually metered multi-family dwelling\* (e.g. apartments and condos).
- Must be enrolled in one of the residential electric rates offered by AEP Ohio.
- Must meet one of the following household income requirements:
  - Current participation in an approved federal, state or local subsidized housing program:
    - Medicaid
    - Home Energy Assistance Program (HEAP)
    - Home Weatherization Assistance Program (HWAP)
  - Ohio's Inflation Reduction Act Program
  - Percentage of Income Payment Plan Plus (PIPP)
  - Community Housing Improvement Program (CHIP)
  - Supplemental Nutrition Assistance Program (SNAP)
- Proof of resident household income levels at or below 300% of the federal poverty level.

2026 Federal Poverty Level (Annual Income)*		
# of Persons in Household	≤ 200% Federal Poverty Level	> 200% to ≤ 300% Federal Poverty Level
1	\$31,920	\$47,880
2	\$43,280	\$64,920
3	\$54,640	\$81,960
4	\$66,000	\$99,000
5	\$77,360	\$116,040
6	\$88,720	\$133,080
7	\$100,080	\$150,120
8	\$111,440	\$167,160
Each person over 8, add	\$11,360	\$17,040
<b>HELP Incentives</b>	Get up to <b>90% - 100%</b> of project costs covered	Get up to <b>65% - 100%</b> of project costs covered
*Income guidelines are subject to change.		

## Get started today!

Visit [AEPOhio.com/HomeUpgrades](https://www.aepohio.com/HomeUpgrades) to apply online OR find a program-approved HELP Home Energy Assessor.

## Contact us

[AEPOhioHELP@resource-innovations.com](mailto:AEPOhioHELP@resource-innovations.com)

1-888-642-9363

\*Customers residing in multi-family dwellings must be on a residential rate and have an active account with AEP Ohio. Additional restrictions apply. See website for full details.